

Downloading the Mobile Banking App

1. Navigate to the FF app in an app store or Google play by searching for: "FIRST FEDERAL BANK OF WISCONSIN", download and install the app.







2. Launch the app and enter the username from your online banking account.

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	FIRST FEDERAL	
	First Log In	
Enter your online	banking username:	
Login to your A	ccount	
Username:	Enter Username	
	Log In	
	Member FDIC	
	Version: 4.7.301	

3. Enter your Identity Question answer(if prompted),

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Identity Question
Please answer the following question to confirm your identity:
What is your maternal grandmother's first name?
Answer:
Show Answer Continue



4. Enter your password from online banking.

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FIRST FEDERAL BANK
Log In
Enter your online banking password:
Log in to your account:
Password
Log In
Member FDIC

5. If successful, you will be prompted to accept terms and conditions





6. After accepting the Terms and Conditions user should see the Accounts tab in the mobile App.



7. That's it! You may now begin using mobile banking.



SECURING YOUR MOBILE DEVICE

First Federal Bank of Wisconsin takes the security of your information very seriously. To help prevent any unsecure access to your account information we recommend:

- You password protect your mobile devices and use automatic screen locks.
- You do NOT set your devices to remember passwords.
- We also encourage you to utilize remote wipe Apps in the case that your mobile device is lost or stolen. We encourage you to use such Apps as:

"Find My iPhone"

or



"Where's My Droid"